

preparing for your CARPET installation

Clearing out the Room(s)

Installation teams expect to move 3-5 pieces of furniture per room

Items we don't move / charge extra to move *(please discuss prior to installation day)*

- | | | | |
|------------------|--------------------|----------------------|------------------|
| • Appliances | • Electronics | • Antiques | • Pool Tables |
| • Aquariums | • Bunk Beds | • Grandfather Clocks | • Closet Systems |
| • Big screen TVs | • Mattress Systems | • Exercise Equipment | • Game Tables |
| • Computers | • Cribs | • Pianos | • Bookshelves |

- Disassemble furniture prior to installation.
- Remove pillows, blankets, all bedding from couches and beds prior to installation.
- Remove items from underneath beds and couches; remove items from bookshelves, china cabinets, entertainments centers, dressers, etc. prior to installation.
- Unplug and move all electronics including TVs, computers, cable, telephone, audio / video equipment prior to installation.
- Hire a professional to disconnect any appliances with water or gas lines. *(We do not disconnect or reconnect these)*
- Clean out closets - for a wall mounted system, clean up to 4 feet; for support pole closets, remove everything off of entire closet system.
- We love children and pets! Our tools and supplies can be dangerous to them so it is safest for children and pets not to be in the installation area.

Floors, Walls and Doors

Floor Squeaks - We can improve most floor squeaks.

Transitions - Transitions from carpet to other flooring depends on what has been done previously and the availability of transition pieces. *(Discuss these options with your estimator prior to installation)*

Seams - Some carpet and light conditions hide seams better than others. Our professional installation teams focus on reducing seam concerns.

Walls - We are always careful but you may need to touch up walls and baseboards. Carpet backing will scuff/scratch, especially on recently painted or dark walls.

Doors - Often we won't know if your door will clear until installation is complete. If your door needs to be trimmed, it is best to have it done by a professional.

Closet Doors / Bi-fold Doors - These doors are notorious for not going back to their original state. We make every effort to reset closet doors but you are responsible to make final adjustments.

After Installation

Yard Signs - At the time of installation we may place a sign in your yard that we will remove upon completion, unless you ask us not to.

Before / After Pictures - We take pictures and may post them on social media. They have no names or identification with them. *Please notify us if you prefer us not to use these pictures.*

Please Review Us - Your reviews are the best way for us to improve! Go to mycarpetmart.com after your installation and post a review. Thank you!