
Product Information

What makes Pergo Elements Preferred a waterproof flooring system?

WetProtect Waterproof Technology provides the right kind of waterproof, featuring water-tight joints that prevent water from leaking through gaps to damage your subfloor, and a waterproof finish that traps moisture on the surface, WetProtect is full-coverage waterproof protection backed by a lifetime surface and subfloor waterproof warranty.

Pergo Elements Preferred has GenuEdge. What is GenuEdge?

GenuEdge pressed bevels allow the surface visual to wrap over the plank's edges, enhancing the hardwood realism.

Can Pergo Elements be installed in a basement?

Yes. Provided the basement meets all of the requirements specified in the installation instructions. This includes acceptable subfloor moisture levels. Do not install in rooms with floor drains or sump pumps.

Is my floor warranted for pet accidents?

Pergo products are protected by our pet protection warranty.

If I put Pergo Elements in a bucket of water, is it waterproof?

No. Pergo Elements functions as a waterproof flooring system when installed properly. Individual planks are not waterproof.

Is my floor warranted if my bathtub overflows?

No, The Pergo Elements limited lifetime warranty applies to household spills only. Flooding, leaking pipes, mechanical failure and appliance leaks are examples of events not covered under the warranty.

Installation Information

What is different about installing Pergo Elements Preferred?

The general installation process for Pergo Elements is identical to other Pergo laminate wood products. All products should be acclimated for 48 hours and there is an additional step required after installation to seal the perimeter prior to installing moldings.

Are there any special tools required to install Pergo Elements Preferred?

The standard tools you will need would be a tapping block, hammer, pull bar, spacers, cutting tools, safety glasses, gloves, tape measure, hammer and level. More information about installation and tools needed can be found in our installation guide.

What underlayment should I use under Pergo Elements Preferred?

We recommend the Platinum Underlayment for WetProtect floors, but we offer a variety of industry leading underlayments options such as MoistureGuard, Real Sound and SilentGuard that offer superior sound, thermal and moisture protection.

Do I need to use a moisture barrier under Pergo Elements?

A moisture barrier is required over a concrete subfloor and optional over wood subfloors a moisture barrier is required over the exposed earth in an open crawl spaces.

Why do I need to use a waterproof quarter round or seal the perimeter?

Pergo Elements is engineered to prevent everyday household spills from penetrating the top surface of the floor. Once planks are cut during installation, this protection is removed from the cut edges. Therefore, either the waterproof quarter round for WetProtect floors or perimeter sealing with 100% silicone sealant is required to maintain the Pergo Elements Preferred spill protection. This keeps moisture on top of the floor and away from the unprotected cut edges.

What is a PE foam backer rod and why do I need to use it?

Pergo Elements Preferred is engineered to prevent everyday household spills from penetrating the top surface of the floor. Once planks are cut during installation, this protection is removed from the cut edges. Therefore, either the waterproof quarter round for WetProtect floors or perimeter sealing with 100% silicone sealant is required to maintain the Pergo Elements Preferred spill protection. This keeps moisture on top of the floor and away from the unprotected cut edges. If you choose not to use the waterproof quarter round for WetProtect floors, then the PE foam backer rod is used to fill the required 3/8" expansion space to provide support under the 100% silicone sealant used to seal from the floor surface to the wall. It is highly compressible and will allow the floor to expand and contract as needed and will minimize the amount of silicone sealant required to fill the space.

My wallbase has not been removed and is elevated above the Pergo Elements Preferred surface. How do I properly seal the perimeter?

For some installations, (often when replacing carpet) the existing wallbase can remain installed and is elevated off the subfloor. In this case, the Pergo Elements Preferred flooring can be concealed under the wallbase while still maintaining a 3/8" expansion space from the drywall or sole plate. In this situation, we recommend using the waterproof quarter round for WetProtect floors or the 3/8" PE foam backer rod as a spacer around the installation.

I have metal door frames that cannot be cut back to conceal the 3/8" expansion space. How do I properly seal at these door frames?

A 3/8" expansion space still needs to be maintained around metal door frames. Fill the expansion space with 3/8" PE foam baker rod and use 100% silicone sealant to cover the backer rod.

Can I use paintable acrylic caulk/sealant?

No, only 100% silicone sealant should be used. This material will remain flexible over its lifetime and has the proper adherence to the floor and wall surfaces.

Should I install the moldings immediately after sealing the perimeter?

It is not required to install the moldings immediately after sealing the perimeter. However, if excessive silicone sealant is used and allowed to cure before installing the moldings it may prevent the moldings from seating properly. In this case, an extra step of cutting away excess sealant will be required. If the moldings are installed immediately after sealing the perimeter, they can be "set" in the uncured sealant and eliminate potential obstruction from cured silicone sealant.

How much silicone do I need?

A rough approximation is 25 linear feet per 10.1 oz. tube of silicone sealant. The exact consumption will depend on the size and shape of the expansion spaces being sealed.

Maintenance Information

What should my floor be cleaned with?

FloorCare Essentials is recommended.

There is silicone on the surface of my Pergo Elements floor. How do I clean it off?

Cured silicone can be peeled or rubbed off the floor surface with your finger. If the silicone is uncured or if additional cleanup of cured silicone is required use a small amount of acetone or mineral spirits on a clean rag.

Can I use a laminate cleaner on my floor?

A dust mop is the primary recommended cleaning tool. Occasional wet mopping with water only, using a well wrung out mop, is also possible. If needed, use a solution of 1 cup of vinegar per gallon of water or 1/3 cup non sudsing ammonia per gallon of water. Do not use abrasive cleaners, detergents, soaps, waxes or polishes.

Can I use a steam mop on my floor?

Only the Pergo Elements Preferred products can be steam cleaned. The steamer must be set on the lowest setting and only used in the length direction.

If you have questions, who do you contact?

Call to speak to a Pergo Representative: 1-800-33-PERGO (1-800-337-3746)

OR Submit a request to Pergoflooring.com/contact-us